



DOGWOOD ACRES NATURE PARK POLICIES: GUIDED GROUP PROGRAMS

With the lack of outdoor space and the need for social distancing many families are searching for opportunities to spend time outdoors. We are excited to share our property with you, where you will be able to enjoy exploring, playing, arts & crafts, challenges and just hanging in your own private space. The following policies have been created to provide a safe and enjoyable time for our participants and staff as well as to minimize risk of exposure to COVID-19.

Facilities:

- No pets allowed on the property
- Washrooms: one portable facility will be provided for each group
- Temporary open tent shelter will be available for light rain

Park Equipment:

- Dogwood Acres will provide you with everything you need to enjoy your day
- All equipment will be sanitized between sessions
- Families/groups are welcome to bring personal toys and sporting equipment

Employees:

- Facilitators will wear a face mask or shield, gloves & use hand sanitizer as required

Participants:

- Upon Arrival:
 - Arrive no more than 10 minutes prior to your session start time
 - Park in designated area where you will be greeted by facilitator
 - Sanitize your hands upon arrival and often (60%-90% alcohol)
 - Check In: Facilitator will review: Self-Screen, Orientation & General Park rules
- During Program:
 - Face masks must be worn when social distancing is not possible and are recommended for washroom use
 - Bring and use hand sanitizer often
 - Participants must follow direction of their Facilitator
 - Parents/Guardians must ensure that their children:
 - Remain with the facilitator in the program area at all times
 - Social distance from facilitator and other social circles
 - Touch only equipment provided by the facilitator

Cancellation:

- Park Cancellation due to inclement weather or other unforeseen causes:
 - Refund or credit issued for future visit
- Participant Cancellation: (\$10 cancellation fee will be applied to full refunds)
 - 48 hours prior to your session: a full refund will issued
 - Less than 48 hours prior to your session:
 - Full refund will be issued if the session can be filled
 - 50% refund will be issued if the session cannot be filled
 - NOTE: Refunds will be considered for health related cancellations

In order to ensure the safety of our participants and staff, we reserve the right to terminate programs with no refund if the facilitator does not feel participants are adhering to Dogwood Acres Nature Park Policies.