



<b>PRIVATE &amp; SEMI-PRIVATE SWIM LESSONS</b>	
<p>Red Cross &amp; Lifesaving swim lessons will be offered in our heated outdoor pool located in a pristine forested setting by instructors with certification in Red Cross Water Safety Instructor, Lifesaving Instructor, High 5 Principles and NLS. We have carefully considered all safety measures to ensure that our families and instructors are protected, including such measures as scheduling, social distancing, PPE, and risk reduction. Space will be limited to accommodate for these safety measures.</p>	
<b>Dates</b>	<ul style="list-style-type: none"> <li>• June, July and August, (most weeks)</li> </ul>
<b>Hours</b>	<ul style="list-style-type: none"> <li>• Monday – Friday: 8:15AM to 4:15 PM</li> </ul>
<b>Age</b>	<ul style="list-style-type: none"> <li>• Ages 2+</li> </ul>
<b>Program Fees</b>	<ul style="list-style-type: none"> <li>• Private: \$200 per week/1:1 ratio               <ul style="list-style-type: none"> <li>○ Mandatory: Swimmers requiring an instructor's individual hands-on attention, for example:                   <ul style="list-style-type: none"> <li>○ Preschool - Swim Kids 1</li> <li>○ Under the age of 4</li> <li>○ Unable to stand in the shallow end</li> <li>○ NOTE: Semi-private rates will apply if parent/caregiver is in the pool</li> <li>○ Optional: Upon request for Swim Kids 2+</li> </ul> </li> </ul> </li> <li>• Semi-Private: \$150 per week/1:4 ratio               <ul style="list-style-type: none"> <li>○ Swim Kids 2+</li> <li>○ Class size will be determined by social distancing requirements</li> </ul> </li> </ul>
<b>Safety Measures</b>	<ul style="list-style-type: none"> <li>• Pets: Refrain from bringing pets to the property; if this is not possible, leashing is mandatory</li> <li>• Spectators: Parents will not be permitted on the pool deck unless they are joining the class</li> <li>• Washrooms: A portable washroom will be available; masks mandatory during use</li> <li>• Change rooms: A tent will be available for changing; masks mandatory during use</li> <li>• Scheduling: Classes will be scheduled to allow for social distancing of swimmers</li> <li>• Equipment and facilities: Will be disinfected regularly throughout the day. Pool chlorine levels will be carefully monitored</li> <li>• Instructors: Will wear a clear face mask and shield when social distancing is not possible</li> </ul>
<b>Participant Requirements</b>	<ul style="list-style-type: none"> <li>• To prepare for your lesson:               <ul style="list-style-type: none"> <li>○ Shower at home prior to lesson &amp; come wearing swimsuit</li> <li>○ Bring noodle, goggles and toys for use during lesson (optional)</li> <li>○ Bring a chair for parent to enjoy the view of the pool from outside the fence</li> <li>○ Face mask for use in the washroom</li> </ul> </li> <li>• Upon arrival:               <ul style="list-style-type: none"> <li>○ Arrive no more than 10 minutes prior to your lesson</li> <li>○ Access to the pool is at the top of the driveway through the pebble path. Please refrain from walking across the lawns</li> <li>○ Self-Screen at the check in station</li> <li>○ Find a location outside the pool area to set your belongings and view the lesson</li> </ul> </li> <li>• Swimmers will be invited to the pool gate when the instructors and facility are ready</li> </ul>
<b>LIFESAVING COURSE</b>	
<p>The Lifesaving Course offers certification in all Patrol and Bronze levels combined with Red Cross First Aid certification. Participants will take part in an intensive 1-week course involving first aid, swim and rescue skills development required to perform rescue scenarios. Emphasis is placed on learning in a relaxing, fun outdoor environment while preparing for a final exam. Days will be spent soaking up the sun, working hard and earning those valuable playtime breaks</p>	
<b>Dates</b>	<ul style="list-style-type: none"> <li>• July 25 – 29</li> </ul>
<b>Hours</b>	<ul style="list-style-type: none"> <li>• 9:00 AM to 3:30 PM</li> </ul>
<b>Age Requirements</b>	<ul style="list-style-type: none"> <li>• Ages 11 – 15 years</li> </ul>
<b>Fees</b>	<ul style="list-style-type: none"> <li>• \$325 Patrol, (Rookie, Ranger, Star) with Basic First Aid</li> <li>• \$400 Bronze (Star, Medallion, Cross) with Basic, Emergency and Standard First Aid)</li> <li>• \$150 Rescue Partner (if not completed Swim Kids 10)</li> <li>• <b>NOTE:</b> Participants will be required to attend the course with a partner who is in their social circle. This will allow the pair to partner up for all contact first aid and water-based rescues. Partners do not need to be in the same level but should be competent in swimming in deep water</li> </ul>
<b>Safety Measures</b>	<ul style="list-style-type: none"> <li>• Washrooms: A portable washroom will be available; masks mandatory during use</li> <li>• Change rooms: A tent will be available for changing; masks mandatory during use</li> <li>• Scheduling: Classes will be scheduled to allow for social distancing of swimmers</li> <li>• Equipment and facilities: Will be disinfected regularly throughout the day. Pool chlorine levels will be carefully monitored</li> <li>• Instructors: Will wear a mask when social distancing is not possible</li> </ul>



<b>Participant Requirements</b>	<ul style="list-style-type: none"> <li>• Bring Your Own Rescue Partner</li> <li>• Each participant will be required to attend with a partner who is in the social circle. This will allow the pair to partner up for all contact first and water-based rescues</li> <li>• Both participants must be able to competently swim in deep water</li> <li>• Partner attending who are not yet eligible for the Patrol or Bronze courses will have the opportunity to work on Red Cross Swim levels to develop their swimming and rescue skills and work towards a Basic First Aid certification. The fee for this participant is \$150</li> <li>• Bring Your Own Personal Equipment             <ul style="list-style-type: none"> <li>○ At least 1 noodle to use for rescues</li> <li>○ Drinking water for the day</li> <li>○ Hand sanitizer</li> </ul> </li> <li>• Social Distancing             <ul style="list-style-type: none"> <li>○ Will be considered by the instructor during planning and teaching</li> <li>○ Participants will be responsible for maintaining social distancing and must have a mask to wear when social distancing is not possible</li> </ul> </li> </ul>	
<b>REGISTRATION PROCESS</b>		
<ul style="list-style-type: none"> <li>• Submit the Google Form Online Registration</li> <li>• Payment in Full &amp; One Health &amp; Medical Form and Participant Consent Form per family are <b>DUE UPON RECEIPT</b></li> <li>• Confirmation of Registration by receipt of paid invoice</li> </ul>		
<b>ADDITIONAL FEES &amp; DISCOUNTS</b>		<b>FEES (+HST)</b>
Registration Changes	Applies any time there is a change in program, cancellation or program closure	\$25
Insufficient Funds	NSF, Late Payment	\$25
Sibling Discount	Applies to additional siblings attending the same week	5%
<b>PAYMENT INFORMATION</b>		
<ul style="list-style-type: none"> <li>• Full Payment Due: upon receipt of invoice</li> <li>• Payment Plans: available upon request</li> <li>• Payments to be made by e-transfer to <a href="mailto:lisagraves@crossleyaquatics.com">lisagraves@crossleyaquatics.com</a>, cheque payable to Crossley Aquatics Ltd.</li> </ul>		
<b>REQUIRED FORMS</b>		
One Health & Medical Form and Participant Consent Form per family (scanned or signed electronically) <b>must be submitted with payment in order for registration to be processed and your spot confirmed</b>		
<b>CANCELLATION &amp; REFUND POLICY</b>		
<p>When you choose to enroll your child at Crossley Aquatics Ltd., you are reserving space, time, supplies, and staffing. In many ways, the commitments we make to facility preparation, program equipment, health and safety supplies, and staff are in place well in advance of programs beginning. The following policies have been created to address both the financial concerns families may have and ensuring that the sustainability of operating and providing programs at Crossley Aquatics Ltd. can be maintained. Please email requests to <a href="mailto:lisagraves@crossleyaquatics.com">lisagraves@crossleyaquatics.com</a>; requests will be processed in a timely manner.</p>		
<b>Administration Fee</b>	A \$25 administration fee applies to ALL cancellations, changes to registration, or program closures, whether Initiated by the participant or Crossley Aquatics Ltd.	
<b>Participant Cancellation</b>	All cancellations must be made in writing with supporting documentation as required <ul style="list-style-type: none"> <li>• <b>Full Refund</b> if the request is made:             <ul style="list-style-type: none"> <li>○ 1 month prior to swim week</li> <li>○ Less than 1 month prior to swim week due to illness or COVID related reasons with <b>medical note or proof of required cancellation submitted</b></li> </ul> </li> <li>• <b>Partial Refund</b> if the request is made:             <ul style="list-style-type: none"> <li>○ Due to a swimmer having to miss more than 2 days due to illness or COVID related reasons</li> <li>○ <b>Medical note or proof of required cancellation must be submitted</b></li> </ul> </li> </ul>	
<b>Closure due to Communicable Disease/COVID-19</b>	Full Refund for days missed due to mandated closure	



<b>MISSED DAYS POLICY</b>	
<b>Inclement Weather</b>	<ul style="list-style-type: none"> <li>• While we will make every effort to not cancel swimming lessons, there are times when cancellation due to inclement weather is the only option to ensure the health and safety of the swimmers and instructors.</li> <li>• Cancellations will be on a case-by-case basis taking into account air temperature, precipitation intensity and duration as well as electrical storms.</li> <li>• Cancellations cannot be rescheduled due to the pool being full all summer.</li> <li>• Refunds will be issued for classes in excess of 1 cancellation in a given week.</li> </ul>
<b>Participant Absence</b>	No make-up days will be scheduled, or refunds issued should your child miss any lessons due to mild illness, vacation, injury if obtained during program, removal from program, etc.
<b>ADDITIONAL PROGRAM POLICIES</b>	
<b>CHILD ABUSE REPORTING &amp; PREVENTION</b>	Crossley Aquatics Ltd. is committed to taking a proactive position regarding the prevention of child abuse to ensure a safe and positive environment while protecting all those involved in our programs. There are laws in Ontario under the Child and Family Services Act, which tell us what must happen when a person suspects that a child may have been abused or are at risk for abuse. Crossley Aquatics Ltd. will not tolerate any form of physical, sexual, emotional, verbal, or psychological abuse, nor any form of neglect or harassment. Full policy can be reviewed upon request
<b>PRIVACY OF INFORMATION</b>	Crossley Aquatics Ltd. is committed to keeping the personal information of all our participants, staff, families, and clients accurate, confidential, secure, and private. Our Privacy Policy has been designed to inform families, clients, staff, and third parties of Crossley Aquatics Ltd. of the information that is collected, retained, and kept safe. Full policy available upon request
<b>ADDITIONAL DISCLOSURE</b>	<ul style="list-style-type: none"> <li>• Policies are subject to change under reasonable grounds for adaptation throughout the duration of summer programs (June 1 – August 31)</li> <li>• Participants &amp; families will be notified in writing of any such changes</li> </ul>