



DOGWOOD ACRES NATURE PARK: AQUATIC PROGRAMS

The following policies have been created to keep our participants and staff safe and minimize risk of exposure to COVID-19.

Facilities & Scheduling:

- Please do not bring pets to the property
 - If necessary pets must remain in the car supervised by owner
- Pool:
 - Chlorine levels will be kept at an appropriate level to disinfect surfaces
 - Ladder, gate, edge of pool will be sanitized between classes
 - Parents will not be permitted on the pool deck unless they are joining the class
- Washrooms: A portable facility will be provided for urgent needs only
- Changerooms: Will not be provided
- Classes will be scheduled to allow for social distancing of swimmers such as:
 - Families together if levels allow
 - Limited number of swimmers in the pool at a given time

Employees:

- Swim Instructor:
 - Are not permitted to directly contact swimmers
 - Will not enter the pool except for demonstrations
 - Will social distance & will wear face shields during lessons as required

Participants:

Preparing for Your Lesson:

- Preschool - Swim Kids 4 classes will require someone in their social circle to be in the water responsible for holding & assisting the swimmer. This could be a parent, sibling, or any person in your social circle
- Swimmers are encouraged to shower at home prior to their lesson & come wearing their swimsuit
- Self-Screen daily: Swimmers are not permitted to attend if themselves or a family member do not pass
- Bring with you:
 - Noodle, goggles, toys for use during their lesson
 - Lawn chair to enjoy a view of the pool from outside the fence
 - Face mask for use when:
 - Social distancing is not possible
 - Using the washroom

Upon Arrival:

- Arrive no more than 10 minutes prior to your lesson
- Park in designated area prior to the loops in the driveway
- Walk to the top of the driveway loops, through the garden pebble path & to the pool area
- Social distance from instructor and other participants
- Check In with Instructor outside pool area: Self-Screen & Attendance

Cancellation:

- Pool Cancellation:
 - In case of severe weather or prolonged rain, aquatic programs will be cancelled
 - Credit will be given for a future lesson
- Participant Cancellation:
 - \$10 cancellation fee will be applied to full refunds
 - Single day:
 - No refund
 - Full week:
 - 1 week prior to lesson: a full refund
 - Less than 48 hours prior to lesson:
 - Full refund will be issued if the session can be filled
 - Partial refund will be issued if the session cannot be filled
- NOTE: Refunds will be considered for health related cancellations